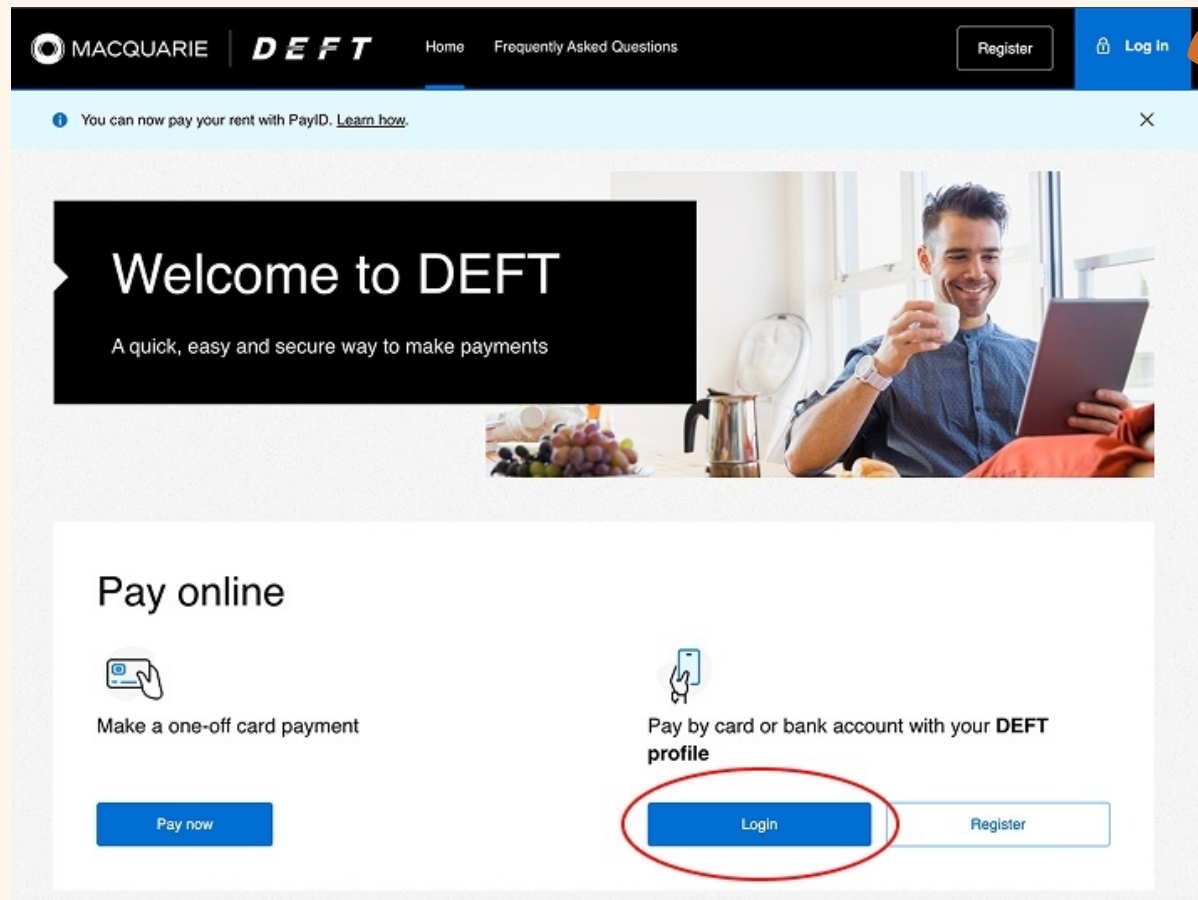


How to set up Direct Debit with a Bank Account?



A quick step-by-step guide on how to set up your direct debit.

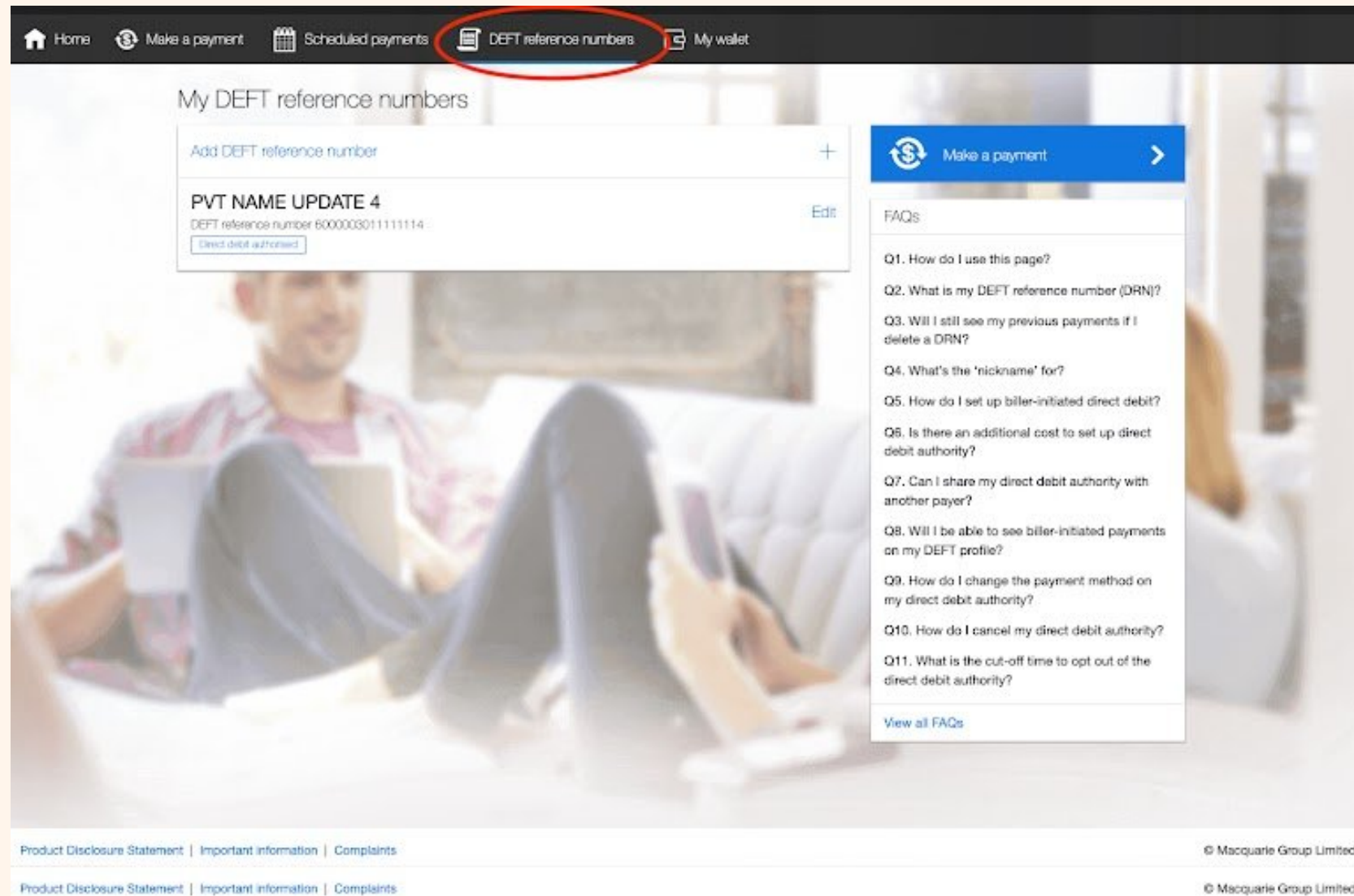
Step 1: Go to www.deft.com.au to either register a new account or log in to your existing account. You can do this by clicking on the Log In button on the top right corner or by Pressing 'Register Now'/'Log In to DEFT Now' on the main banner.



*Happier
at Home*



Step 2: Once logged in, click **“DEFT reference numbers”** at the top of the screen.



*Happier
at Home*



Step 3: Click “Add DEFT reference number” and click ‘edit’ .

The screenshot shows the DEFT website interface. At the top, there's a navigation bar with the DEFT logo and links for Home, Make a payment, Scheduled payments, DEFT reference numbers, and My wallet. Below this, the 'My DEFT reference numbers' section is displayed. It includes a button to 'Add DEFT reference number' and a list of existing references. One entry, 'PVT NAME UPDATE 4', is highlighted, showing its DEFT reference number (6000003011111114) and a 'Direct debit authorised' status. The 'Edit' button for this entry is circled in red. To the right, a sidebar contains a 'Make a payment' button and a list of FAQs.

DEFT

Home | Make a payment | Scheduled payments | **DEFT reference numbers** | My wallet

My DEFT reference numbers

[Add DEFT reference number](#) +

PVT NAME UPDATE 4
DEFT reference number 6000003011111114
[Direct debit authorised](#)

[Edit](#)

[Make a payment](#)

FAQs

- Q1. How do I use this page?
- Q2. What is my DEFT reference number (DRN)?
- Q3. Will I still see my previous payments if I delete a DRN?
- Q4. What's the 'nickname' for?
- Q5. How do I set up biller-initiated direct debit?
- Q6. Is there an additional cost to set up direct debit authority?
- Q7. Can I share my direct debit authority with another payer?
- Q8. Will I be able to see biller-initiated payments on my DEFT profile?
- Q9. How do I change the payment method on my direct debit authority?
- Q10. How do I cancel my direct debit authority?
- Q11. What is the cut-off time to opt out of the direct debit authority?

[View all FAQs](#)

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Step 4: In the Direct debit authorisation (Biller-initiated) section, select the dropdown arrow on the current payment method and click on your preferred bank account to update your payment method.

DEFT reference number
6000003011111114

Biller name
PVT NAME UPDATE 4

Nickname (optional)
e.g. Rent for unit 510

Give your DEFT reference number a nickname to make it easy to find payments to this biller. Only you will be able to see the nickname.

☒ **Direct debit authorisation (Biller-initiated)**
Start date: 25/06/2026 03:00:04 PM (Sydney time)

By submitting this request, you authorise Macquarie Bank Limited (User ID 077380) to take payments on behalf of your Biller from your nominated card or bank account, in accordance with the Direct Debit Service Agreement contained in the DEFT Payer Product Disclosure Statement.

This Direct Debit authorisation continues until you either edit or delete this payment schedule, or notify us in writing.

WISA ** 1067**
Expiry date: 01/28

Cards

WISA ** 1067**
Expiry date: 01/28 [Edit](#)

Bank accounts

182-182 ACC 027387877
Test Name [Edit](#)

[Add payment methods](#) [+](#)

From 1 October 2026, credit and debit card payments will no longer be available on [deft.com.au](#). Any payments scheduled from this date will be cancelled automatically.

[Update](#)

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Step 5: If you don't have a preferred bank account in your wallet, you'll need to click 'Add payment methods', enter in your bank account details and 'Add bank account'.

[Add card](#) [Add bank account](#)

Please enter the details of a bank account that you are a legal signatory to.

Please note some bank accounts do not allow direct debit withdrawals, including many high interest savings accounts. To check whether this applies to your account, please contact your financial institution.

BSB: 182-182 ☒ Account number: 027387877

Macquarie Bank Limited

Account name: Test Name

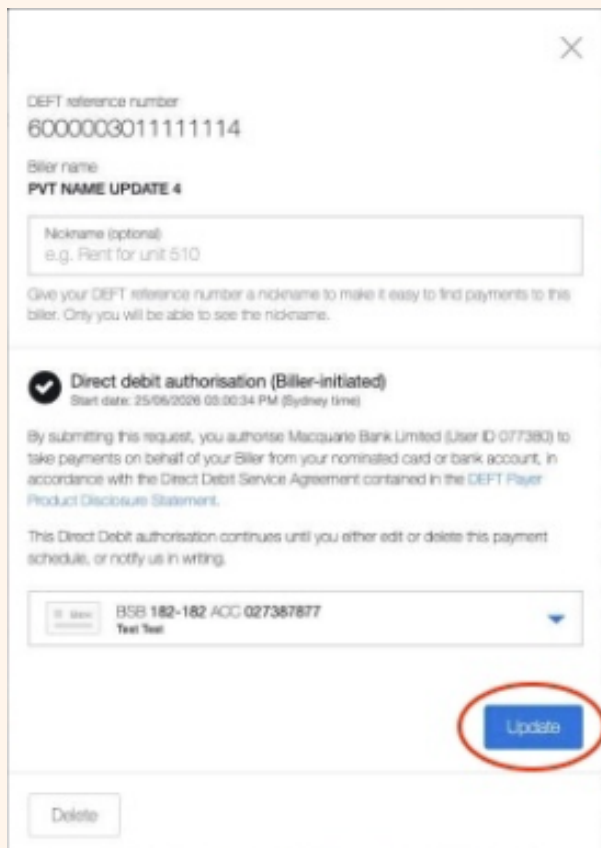
☒ Make this my default bank account for future payments

☒ I am the account owner (or I have relevant authority on a joint account) OR I am authorised by the account owner to nominate their account in this way; AND

☒ I understand that by adding these details, I will be able to nominate them for future payments.

[Add bank account](#)

Step 6: Click 'Update' to update your payment method to be your selected bank account. Your selected bank account will be debited for future Biller-Initiated Direct Debits.



DEFT reference number
6000003011111114

Biller name
PVT NAME UPDATE 4

Nickname (optional)
e.g. Rent for unit 510

Give your DEFT reference number a nickname to make it easy to find payments to this biller. Only you will be able to see the nickname.

☒ Direct debit authorisation (Biller-initiated)
Start date: 25/06/2026 03:00:34 PM (Sydney time)

By submitting this request, you authorise Macquarie Bank Limited (User ID 077380) to take payments on behalf of your Biller from your nominated card or bank account, in accordance with the Direct Debit Service Agreement contained in the [DEFT Player Product Disclosure Statement](#).

This Direct Debit authorisation continues until you either edit or delete this payment schedule, or notify us in writing.

BSB 182-182 ACC 027357877
Test Test



You have now set up your Direct Debit with your bank account!

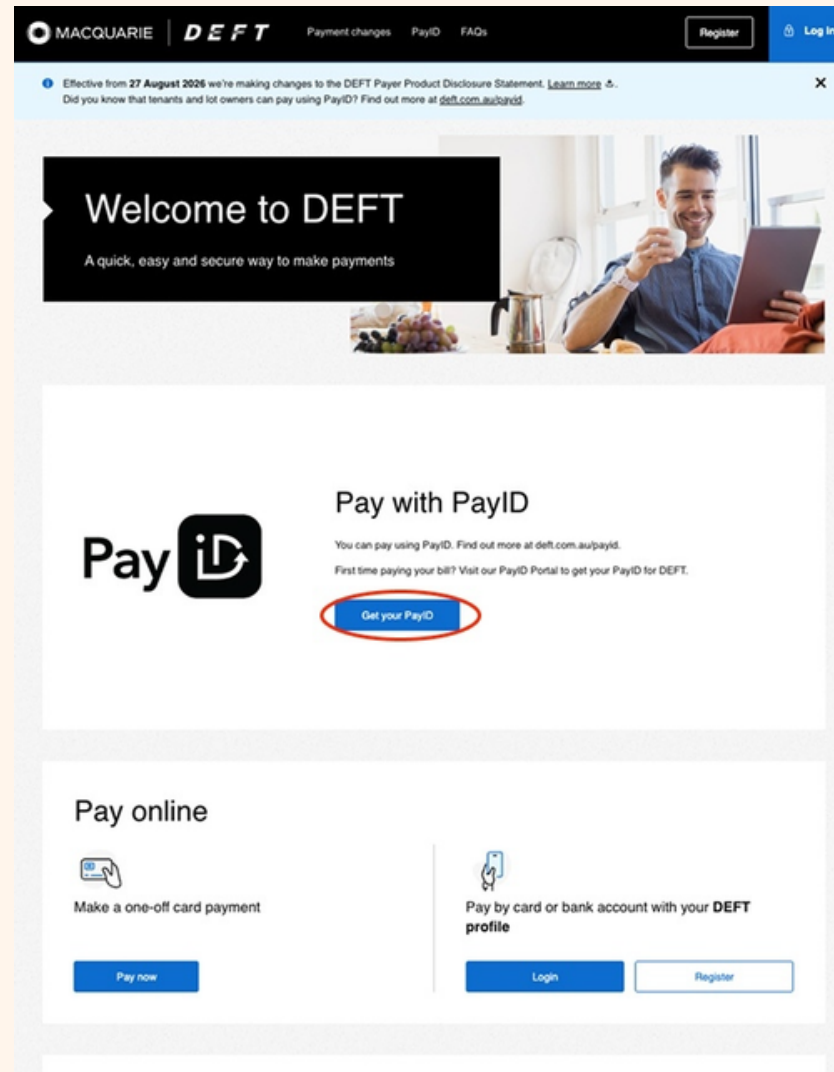
Please note that the establishment of a new Direct Debit does not replace any payment arrangements you may already have in place with DEFT. To avoid double payments, please remove any existing Direct Debits you may have.

How Do I Access my PayID



A quick step-by-step guide on how to access your PayID.

Step 1: Go to www.deft.com.au and click 'Get your PayID'.



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Step 2: Enter your DEFT reference number and click 'Get your PayID'

DEFT

Get your PayID for DEFT

Enter your DEFT reference number

DEFT reference number

Get your PayID

Locate your DEFT reference number

You will find this on your invoice or your biller may have sent this directly via a letter or email.

Invoice example

DEFT reference number

3044 0000 0000 0000

i Your DEFT reference number may be longer or shorter than the example above

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Step 3: Click 'Copy PayID' to copy the PayID to your clipboard and paste it into your banking app or internet banking for payment.

DEFT

Your PayID for DEFT is ready

Use the PayID details below in your online banking to make your payment.

Payment details

DEFT reference number	Biller name
1234567891011121	Sunshine strata

Your PayID

1234567891011121@deft.com.au

 Copy PayID

Retrieve another PayID

How to use this PayID

 **Step 1**
Copy the PayID details

 **Step 2**
Log in to your online banking and select the option to pay by PayID.

 **Step 3**
Enter the PayID details to make your payment

For more information see [FAQ's](#).

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at Home*